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| 1. **EMERGENCY PHONE CONTACT LIST INCLUDING**
 |  |
| Personnel/Staff |  |
| Government agencies |  |
| Repair services, alternate water sources (bottlers, bulk water haulers, etc.) and other contacts |  |
| 1. **EMERGENCY PROCEDURES** (list all possible emergencies and have a Response/Actions plan for each)
 |  |
| Unsatisfactory bacteriological water sample result (Total Coliforms or E. Coli) |  |
| Contamination of source  |  |
| Loss of Source [due to well collapse, chemical contamination, well/surface source dries up, etc.] |  |
| Pump failure (see also Loss of Source) |  |
| Power failure (see also Loss of Source) |  |
| Disinfection System/Chlorinator Failure |  |
| Broken water main |  |
| Backflow (caused by Backsiphonage or Backpressure) |  |
| High Turbidity |  |
| Toxic Spill near water source (e.g. from train derailment or transport truck) |  |
| Earthquake |  |
| Structural Fire |  |
| Wildfire/Forest Fire |  |
| Flood |  |
| Landslide |  |
| Spills of disinfected water into fish bearing streams |  |
| **3. MAPS OF SYSTEM SHOWING (i.e. schematic Drawings of water system showing the following):** |  |
| Intake(s) – surface water or groundwater |  |
| Pump house (including an inventory of pumps/equipment; include makes and model) |  |
| Pumphouse Detail (including all treatment/disinfection equipment)  |  |
| Electrical schematics (for generator, disinfection equipment and room – include makes and models): |  |
| Reservoirs |  |
| Water mains |  |
| Shut off valves |  |
| Critical Control Points (where a loss of control could result in the distribution of unsafe water) |  |
| Access Routes to Critical Control Points |  |
| Location of spare parts (pumps, disinfection system, backup chlorinator, etc.) |  |
| Location of Emergency Contact List, tools and maintenance equipment |  |
| Locations of High Risk Facilities (e.g. schools, daycares, hospitals, medical/dental offices, care facilities): |  |
| Locations of High Water Use Industries/Businesses/Farms  |  |
| **4. GENERAL PROCEDURES (Standard Operating Procedures and Instructions):** |  |
| Generator start-up and/or power source change over |  |
| Disinfection system operation |  |
| Disinfection procedures for wells, reservoirs and distribution system |  |
| Shut-Down (shutting off water supply) and Start-Up Procedures (flushing, disinfecting lines, etc.) |  |
| **5. PUBLIC NOTIFICATION – LIST OF ADVISORIES/NOTICES** |  |
| Water Quality Advisory (WQA) |  |
| Boil Water Notice (BWN) |  |
| Do Not Consume (DNC) |  |
| Do Not Use Notice (DNU) |  |
| Conservation Notices |  |